
RIVERSIDE TOILET – MAINTENANCE ISSUES

1. SUMMARY

This follow up paper was requested by this Committee in September, the paper indicated the manning levels at the Riverside Toilets. This paper provides additional information regarding current maintenance arrangements and concerns regarding the swing gate entry system.

2. RECOMMENDATIONS

Members are requested to note the contents of this Report.

3. DETAILS

- 3.1 Concerns were raised that on occasions where large groups of youths were gathering at the toilets the swing gate was remaining open for a period of time, allowing the group to enter free of charge and to cause a nuisance within the toilets, An engineer has set the gate to close at 0.5 seconds from user passing the sensor at the entrance, the system will close only if the passageway is clear, but will remain open if someone remains in the sensor zone, this could lead to the issue of groups abusing the system and cannot be altered as this is a safety precaution.
- 3.2 The coin mechanism that often jammed meaning that the gate had to be left open (free entry) has been removed and replaced with a new one, the old mechanism will be refurbished and kept at the toilets as a backup.
- 3.3 A new toilet attendant has been appointed and he has not reported any serious misuse of the facility since taken up his post, the pool staff continue to make regular visits during their shifts.
- 3.4 The issue of the fire evacuation drill and gate not opening during tests has been resolved and the gate remains open during this period due to an over-ride to the toilet entry system in fire emergencies.
- 3.5 Some minor issues relating to vandalism to a cubicle will continue to be monitored by Property Services.
- 3.6 An annual maintenance contract has been set up by Property Services and the company who installed the system to ensure the entry system is properly monitored and maintained.

4. IMPLICATIONS

4.1	Policy	None
4.2	Financial	Funding from Revenue sources
4.3	Personnel	None
4.4	Equalities Impact Assessment	None
4.5	Legal	None

For further information, please contact Allan Macdonald, Area Streetscene Manager, Bute & Cowal (01369 708617).

Stewart Turner
Head of Roads & Amenity Services
12 Nov 09